



## **KEEPING PATIENTS SAFE - OUR PRIORITY**

We want you to know that patient safety is a top priority, both for our patients and for our doctors and our teams at Urology Associates and the Anova Cancer Centers. As we get back to seeing patients in our offices we want you to know that you can feel safe seeking medical treatment here, as our teams are taking many extra precautions to keep our facilities clean and safe.

## **WHAT YOU CAN EXPECT**

Our focus remains to provide exceptional care for our patients and we want to be sure that each patient feels comfortable here. We have implemented safety measures in each of our clinics.

### **• SCREENING**

We are screening each patient when they arrive in our clinic. We will be requiring patients to wear masks in our facilities for their safety and the safety of our teams.

### **• CLEANING**

We are focused on cleaning each exam room after every patient. We have also removed high-touch items such as magazines and implemented rigorous cleaning protocols in our lobby areas.

### **• SOCIAL DISTANCING**

We are practicing social distancing measures in our clinics - keeping fewer people in our waiting rooms and asking that patients attend their visit alone, unless it is necessary to have another family member with them.

### **• PROTECTIVE GEAR**

You can expect to see all of our team members and doctors wearing masks and following all the CDC safety guidelines.

## **WHAT YOU SHOULD KNOW ABOUT CORONAVIRUS**

The following symptoms may appear 2-14 days after exposure

- Fever
- Cough
- Sore throat
- Shortness of Breath

Any person who is experiencing these symptoms should seek appropriate medical care immediately and avoid contact with other people.

## WHAT YOU SHOULD DO

- Prevention is key as with any virus.
- Take general precautions like frequent hand washing for 20 seconds or more to prevent the spread of any virus, including seasonal flu, which is still active across Colorado. Use an alcohol based hand sanitizer that contains at least 60% alcohol if soap and water are not available.
- Avoid touching your eyes, mouth, nose and face with un-washed hands.
- Avoid shaking other people's hands.
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- If you use a tissue, promptly throw it in the trash. Wash hands for 20 seconds or more as soon as possible.
- Avoid close contact with others who are sick.
- Routinely clean and disinfect frequently touched objects and surfaces.
- Lastly, **STAY HOME IF YOU ARE SICK**. Our office staff will be happy to assist in rescheduling your appointment for a later date when you are not sick.

## OTHER REFERENCES

We encourage all patients to continually monitor the CDC website as it provides the most current updates regarding the virus at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Colorado Department of Public Health and Environment

<https://www.colorado.gov/pacific/cdphe/2019-novel-coronavirus>

CDC- Workplace, School and Home Guidance

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/workplace-school-and-home-guidance.pdf>

CDC- People at Higher Risk and Special Populations

